



# Welbedacht

Game & Nature Reserve, Retreat and Cottage Accommodation

## Booking & Payment Regulations

### Payment Policy:

Please take note of the indemnity clause at the bottom of this page. In order for reservations to be confirmed, a non-refundable deposit of 50% of the total amount due is required. The balance of your payment is due *fourteen* (14) days prior to your arrival.

Please make payments to:

**The Blue Butterfly**

**Standard Bank, Ceres**

**Branch: 050007**

**Account: 181 333 031**

**Ref: Your name**

Sorry, we are unable to accept credit cards or cheques.

### Check-in / check-out times:

Check-in is 15h00 | Check-out is 10h30.

However, depending if we have guest arrivals on your day of departure you are welcome to check with management to see if a late check-out is possible.

### Cancellation policy:

Please note that the 50% deposit is not-refundable; in the case of larger deposits or payment-in-full, Welbedacht will refund up to 50% of payments made provided, we are able to re-rent the reserved unit for the same applicable period.

### Noise Policy:

Welbedacht is a Nature Reserve with guests visiting for its quiet and tranquillity. Sound travels very far at night here and we ask guests to check on excessive noise, especially after 10 pm.

### Pet Policy

1. Pets are allowed at the discretion of the owners and management of Welbedacht;
2. Maximum quantity of pets may not exceed 1 medium or 2 small sized per cottage;
3. Pets are not allowed to roam and must be under direct supervision at all times;
4. Aggressive and / or barking dogs will not be tolerated;
5. When guests go for walks, a leash must be kept at hand and used when other guests are in the vicinity;
6. Please be considerate to our fauna - dogs that roam during walks will disturb wildlife;
7. Pet-owners are requested to clean-up behind their pets and check the area around the cottage to ensure no mess is left behind;
8. Guests are fully responsible for their pets and their pets' behaviour and actions. Non-compliance with these rules will result in management asking guests to leave the Reserve - without the option of reimbursement.

### Indemnity:

Facilitators and or booking party principals are responsible for their guests and / or participants as well as their behaviour and actions.

Welbedacht is a Nature Reserve and its cottages and facilities are located in the open veldt / bush of this Reserve without fences, gates or paved paths. There are no safety precautions such as railings around porches, fences around splash pools or dams, smooth walking paths, etc and as such, guests and their visitors will be expected to apply a certain amount of common sense, awareness of their surrounds and basic caution during their stay.

Guests and their visitors must understand that there is a variety of fauna on the Reserve and although the areas around the cottages are kept and maintained, one can expect to encounter a variety of animals and birds and naturally also insects, reptiles and other small wildlife.

Guests must note that by making payment of the applicable rental, the guest(s) unreservedly indemnify(ies) the Blue Butterfly Trust, dba Welbedacht Game & Nature Reserve, its management, trustees, representatives or employees of any liability for injury, losses and damages incurred by the guest(s) and his / her company occupying, visiting or entering Welbedacht.